

Results Matter

Large Building and Code Division

Leadership Development, Engagement Consulting

Grew engagement scores by 27% in one year. 34.5% in two years. Work environment went from toxic to best in the city. Service levels and times improved by excess of 10% each.

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Credibility Matters Certified Provider Authorized Partner THE FIVE BEHAVIORS OF A COHESIVE TEAM* ae•gis LEARNING

Results Matter

World's Largest 5 Diamond Resort and Gaming Company Leadership Development, Engagement Strategies

Stock price went from mid-thirties to over 80. Became a Society for Human Resource Management recognized best place to work on one year and #1 in three. Dramatic rise in profit and engagement levels. Turnover become non-existent.

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Experience Matters

25 Years
Fortune 50 Organizations
Thousands of Participants
Hundreds of Successful Projects

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Results Matter

Largest US Federal Agency
Customer Service Programs

Reduced call and call wait times by 23%. Team member engagement rose in the contact division by 19% in one year.

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Results Matter

Nation's Largest Private Convention and Conference Center Leadership Development, Customer Service Programs,

Teamwork Programs

Profit rose by 22% in 3 years. Customer satisfaction ratings rose by over 40% in same time. All management jobs filled from internal candidates. Turnover dropped by 80%. Team member complaints (union and non-union) were reduced by 90%.

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Quality Matters

99.74 Participant Satisfaction Rating 5 Year Running Average 4,000 Responses

4.76 Average Score for My Organization will Benefit

4.83 Average Score for I had Fun

4.93 Average Score for Lead Facilitator

4.91 Average Score for I Learned Something

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"Dedicated to Your Success" ...



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Learn More at www.discoveraegis.com

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All in all, was the best learning/course I've had offered in my entire career thus far. This class couldn't have come at a better time for me personally, and helped me shape and better my role as a leader.

Susan Penrod, Nevada Power Company I am very grateful to have been able to attend such a great program. Tim is incredibly engaging and a role model in how important influencing behaviors are.

Philippa Hayes, Venetian / Palazzo / Las Vegas Sands Tim is an excellent teacher. Mr. Schneider taught that people who are consistent and persistent become successful. Great class.

Eugenia Schiebel, Bank of America

I have taken several leadership courses in my 30 plus years of military and law enforcement service and this was the best one I have ever attended.

Will Respress,
US Army Central Command Europe

Tim keeps your interest and makes the class entertaining.

Tony Vito, Mandalay Bay Group

Sands Expo Center

Great presenters. Definitely know their material.

Colleen Lohide, Hard Rock Hotel and Casino

Where was this training 25 years ago! ;-)

Forrest Swick, University of Northern Colorado I am really enjoying the class and I am thankful that this opportunity was given to me by the Sands. The DISC profile is so amazing and really has made me do some thinking.

Sometimes you get in a rut and lose sight of things about yourself...then you have to get those things back in check.

Nicole Sweetin,

Wow! I am so happy to see us going this way and it is obviously because of Tim and Linda's huge influence. Keep coming to us.

Tiffany Morey, North Las Vegas Police Department

"I have raved about this course to both my supervisors and those who report to me. I have suggested it to all of our managers to attend. Tim, I have found you an inspiration. Thank you!"

Martin Brennan MGM Grand















Tim is an instructor who believes in the student's ability to excel. **Elly Simpson,** I really enjoyed this course. The class environment was comfortable which enhanced learning. The instructors are great and a wealth of knowledge. **Greg Damarin,**

Metropolitan Police Department

The entire program was amazing. It brought everything into every day perspective, which I am looking forward to implementing as I continue on my journey through leadership.

Lisa Park,

Freeman

Spring Valley Hospital

I learned so much in this program not only about myself but how to work with others better.

Luwana Alvarez, Tulare County The two days we spent with you were awesome. Truly inspiring and I hope that if i can use even just a few of the things you have taught me it will make me a better leader. Lots of food for thought. Thanks again.

John McLaverty, Carnival Cruise Lines Tim made the material fun and engaging and provided some valuable insight into our class project and deliverables. I also enjoyed the Beyond Engagement reading assignment.

Sonya Wilson, McCarran International Airport



"......excellent presenter who just grabs hold of your attention. He allowed a nice mix of personal stories, questions, exercises and reading to make the points."





Lynn Romano
City of Henderson



































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> "I had no idea how exciting and enlightening this program would be. I not only got a great source of information, but I had a lot of fun. This program gets a Siskel and Ebert 2 thumbs up. Exuberant, energetic, and entertaining delivery, his base knowledge and advanced instructional techniques, the program would be just another boring mid-range informative adult education class. I recommend this class for all management personnel."

Calvin Griffin American Medical Response